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	Stennis Space Center, N	IS 395	29-6000						
	Attn: Mark Chadwick								
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	COMPUTER SCIENCES CORPORATION								
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(a	ffers must acknowledge receipt of this ame	ndment pri	or to the hour and date speci	fied in the solicitation or as ame	nded,	by one of the fo	llowing m	nethods:	
OI.	(c) By separate letter or telegram which	mid one (t) copy of the amendment; (b) By acknowledging receipt of the	is am	endment on ear	ch copy o	of the offer o	submitted.
te	DUR OFFER. If by virtue of this amendm legram or letter makes reference to the solik	ient you d	esire to change an offer air	eady submitted, such change n	nay be	made by tele	gram or I	IN KEJEC etter, provi	TION OF ded each
12	ACCOUNTING AND APPROPRIATION DATA (f required)	ons amendment, and is reci	eived prior to the opening hour a	ind da	a specified.	_	, ,	
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	B. THE ABOVE NUMBERED CONTRACT/C FORTH IN ITEM 14, PURSUANT TO THE	RDER IS M E AUTHORI	ODIFIED TO REFLECT THE ADM TY OF FAR 43.103(b)	MINISTRATIVE CHANGES (such as	change	s in paying office,	appropriati	on date, etc.)	SET
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	D. OTHER Specify type of modification and	authority)			.00	1301 WIAIL	II, AFI	1904	***************************************
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<u> </u>		s not,	is required to sign	this document and return	3	copies to t	he issu	ing office	<u> </u>
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15A	t at provided herein, all terms and conditions of the NAME AND TITLE OF SIGNER (Type or print	document r	eferenced in Item 9A or 10A, as h	eretofore changed, remains unchange	ed and	in full force and ef	fect		
10/1.	JAN KELLETT	<i>t</i>)	16A	NAME AND TITLE OF CONTRA	CTING	OFFICER (Ty	pe or print	<i>)</i>	
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15B (Contract Administrator CONTRACTOR/OFFEROR		1:	Contracting Office					
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CONTRACT NO. NNX05AA01C MODIFICATION NO. 23 Page 2 of 2



BLOCK 14 CONTINUED, DESCRIPTION OF AMENDMENT/MODIFICATION.

The purpose of this modification is to CANCEL Modification No. 21 which was issued on a unilateral basis on 24 January 2007. The following changes apply:

- A. Modification No. 21 is hereby CANCELLED in its entirety.
- B. As a result of the cancellation of Modification No. 21, replacement pages are provided herein as ATTACHMENTS to this document.
- C. List of Attachments to this document (contract replacement pages):

ATTACHMENT NO. 1 – Revisions to Sections B.1 and B.2, page 1	70
AT IACHIVIENT NO. 2 – Revisions to Section B.3. nage 2	-
AT IACHWENT NO. 3 - Revisions to Section H. page 22 A	~~
AT IACHIVENTING, 4 - Revisions to Section I have 30	
ATTACHMENT NO. 5 – Revisions to the PWS, pages 45 through 47	95 95

NOTE: The PWS remained unchanged from those originally reflected in Modification 21; however, since Modification No. 21 has been cancelled, replacement pages are provided.

D. Except as provided herein, all terms and conditions of the document referenced in Item 10A, as heretofore changed, remain unchanged and in full force and effect.

PART I - THE SCHEDULE

SECTION B, SUPPLIES OR SERVICES AND PRICES/COSTS

B.1 SUPPLIES AND/OR SERVICES TO BE FURNISHED

(a) The Contractor shall provide the services in support of the NASA Shared Services Center (NSSC) as described in Section C of this contract and shall perform and/or deliver the following:

CLIN	Description	Reference	Schedule	
O1 Services in accordance with the PWS for Phase-in period		B.2, C.1	See F.2	
02	Services in accordance with the PWS for Base period	B.2, C.1	See F.2	
03	Services in accordance with the PWS for Option 1 period	B.2, C.1	See F.2	
04	Services in accordance with the PWS for Option 2 period	B.2, C.1	See F.2	
05	Services in accordance with the PWS for Option 3 period	B.2, C.1	See F.2	
06	Services in accordance with the PWS for Option 4 period	B.2, C.1	See F.2	
07	Services in accordance with the PWS for Option 5 period	B.2, C.1	See F.2	

(End of Clause)

B.2 ESTIMATED COST AND AWARD FEE (NFS 1852.216-85)(SEP 1993)

(a) The estimated costs and award fees for each period of this contract areas follows:

Item No.	Description	Estimated Cost	Maximum Available Award Fee	Total
CLIN 01	PHASE-IN			
CLIN 02	BASE PERIOD		200	
CLIN 03	OPTION 1			
CLIN 04	OPTION 2			
CLIN 05	OPTION 3			
CLIN 06	OPTION 4	•		
CLIN 07	OPTION 5	man of facility for the control of the control		••••
			Angle of Section Section (Section)	
TOTAL BA	SE + OPTIONS			
GRAND TO	TAL			
Note:	The periods of perfor solicitation.	mance for periods	01-07 are included in clau	se F.2 of this

(End of Clause)

Page 1 of 31

ATTACHMENT NO. 1 MODIFICATION NO. 23 TO CONTRACT NNX05AA01C

B.3 CONTRACT FUNDING (NFS 1852.232-81) (JUN 1990):

- (a) For purposes of payment of cost, exclusive of fee, in accordance with the Limitation of Funds clause, the total amount allotted by the Government to this contract is which represents an increase of This allotment is for services provided in support of the NASA Shared Services Center and covers the following estimated period of performance: June 1, 2005 through June 1, 2007.
- (b) An additional amount of the second is obligated under this contract for payment of fee.
- (c) Recapitulation of funding is as follows:

	Previous	This Action	Current
 Target Cost Provisional Award Fee Earned Award Fee	\$ \$ \$	\$ \$ \$	\$ \$ \$
Total Sum Allotted	\$	\$	\$

(End of Clause)

B.4 OPTION TO EXTEND THE TERM OF THE CONTRACT

This contract may be extended at the option of the Government in accordance with FAR clause 52.217-9, "Option to Extend the Term of the Contract" in Section I. The option periods and prices or costs and any fees are as provided in CLINs 03-07 of clause B.2. Each Option under CLINs 03-07 can only be exercised once, but the Government may exercise more than one option at a time, provided that the options are exercised consecutively.

(End of text)

B.5 ESTIMATED COST INCREASES

- (a) The requirements of this clause are in conjunction with the Limitation of Costs clause or the Limitation of Funds clause of this contract.
- (b) The Contractor shall notify the Contracting Officer in writing when the Contractor has reason to believe that the total cost for performance of this contract, exclusive of any fee, will be either greater or substantially less than the total estimated cost stated in this contract. Notification shall not be delayed pending preparation of a proposal.
- (c) A proposal is required to support a request for an increase in the estimated cost of the contract. The proposal should be submitted as soon as possible after the above notification but no later than 115 days before the incurred costs are expected to exceed the estimated cost. This will allow adequate time for the Government to evaluate the proposal and to mutually establish any increase in estimated cost with the Contractor.
- (d)(1) The proposal shall be submitted in the following format unless some other format is directed or approved by the Contracting Officer:

Page 2 of 31

ATTACHMENT NO. 2 MODIFICATION NO. 23 TO CONTRACT NNX05AA01C

H.12 SECURITY CLASSIFICATION REQUIREMENTS (NFS 1852.204-75)(SEP 1989)

Performance under this contract will involve access to and/or generation of classified information, work in a security area, or both, up to the level of <u>SECRET</u>. See Federal Acquisition Regulation clause <u>52.204-2</u> in this contract and DD Form 254, Contract Security Classification Specification, Attachment <u>J-19</u> of Section J.

(End of clause)

H.13 PERSONAL IDENTITY VERIFICATION OF CONTRACTOR PERSONNEL (FAR 52.204-9)(NOV 2006)

(See Attachment J-20 entitled, "PIV Card Issuance Procedures," for Agency Personal Identity Verification Procedures)

- (a) The Contractor shall comply with agency personal identity verification procedures identified in the contract that implement Homeland Security Presidential Directive-12 (HSPD-12), Office of Management and Budget (OMB) guidance M-05-24, as amended, and Federal Information Processing Standards Publication (FIPS PUB) Number 201, as amended.
- (b) The Contractor shall insert this clause in all subcontracts when the subcontractor is required to have routine physical access to a Federally-controlled facility and/or routine access to a Federally-controlled information system.

(End of clause)

[End of Section]

I.9 AUTHORIZED DEVIATIONS IN CLAUSES (FAR 52.252-6) (Apr 1984)

(a) The use in this solicitation or contract of any Federal Acquisition Regulation (48 CFR Chapter 1) clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the date of the clause.

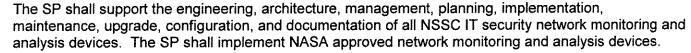
(b) The use in this solicitation or contract of any clause with an authorized deviation is indicated by the addition of "(DEVIATION)" after the name of the regulation.

(End of clause)

(END OF SECTION)

Revised via Modification No. 21 and 23

3.4.4.3 IT Security Engineering and Operations



The SP shall perform the following functions, including, but not limited to:

- Monitor the perimeter for penetration attempts and track and report successful penetrations.
- Provide early warning and detection of intrusions into the NSSC's network through analysis of network traffic from Internet Protocol (IP) networks, including the Internet and key signatures associated with known vulnerabilities and IT attacks.
- Analyze all firewall and IDS logs.
- Scan monthly the NSSC Site's complete address space and use the NASA provided patch verification application to ensure the mitigation or elimination of vulnerabilities to systems and networks.
- Use IDS's to detect IT attacks and to validate firewall rule sets.
- Coordinate with other NASA Centers, the NASA Integrated Services Network (NISN) Network Security Operations Center (NSOC) and other NSSC contractors, as applicable, to facilitate placement of IT security monitoring and analysis tools and to ensure scanning and patch management requirements are met.

3.4.4.4 Public Key Infrastructure

The SP shall provide NASA PKI Registration Authority (RA) services for all NSSC Site personnel (NASA, SP, and other contractors). The SP shall support the NSSC Site by providing identity checks of PKI recipients; maintaining a database for PKI digital certificates; and providing technical support for NSSC Site personnel who have questions or problems with the PKI software suite. The Customer Contact Center will be the focal point for receipt of all NSSC PKI related questions, issues or problems.

3.4.4.5 IT Security Metrics Reporting

The SP shall prepare and submit IT Security Metrics Report (DRD 3.4-4).

3.4.5 RESERVED (Moved to new Section 3.6)

3.5 CROSS CUTTING SERVICES

3.5.1 Customer Contact Center (CCC)

The NSSC operational success will be measured on achievement of customer satisfaction and cost performance goals. The SP will be expected to measure and report on customer satisfaction and cost performance measures that will serve as the basis for evaluation of the contact center. The customer base served through NSSC operations is diverse functionally, technically, geographically, and organizationally. Customers will include, but are not limited to, NASA employees, NASA functional specialists (HR, Procurement, Financial Management), general public employment inquiries, vendors, grantees, and retirees. The SP shall establish the necessary customer-focused culture and interfaces to provide timely, accurate, quality support.

Revised via Modification No. 21 and 23

The SP shall design and operate a CCC to facilitate responses to customer inquiries. The SP shall staff a CCC to receive and respond to customer inquiries. Customers should be able to make inquiries to the NSSC via telephone and other methods. For inquiries via telephone, the SP shall provide a toll-free contact center telephone number for all NSSC customers. If interactive voice response (IVR) or automatic call distributor (ACD) technology is employed, a simple menu structure will be required and customers must have the ability to "opt-out" to speak with a contact center representative at any time. Contact center personnel shall possess knowledge of the NSSC services, or be able to use knowledgebased tools to accurately respond to and resolve routine customer inquiries on the initial call. Unique inquiries that require NASA consideration shall be promptly referred to the appropriate NSSC NASA personnel for resolution. The SP should propose a process for the resolution of issues and accountability for responding to customers for issues that have been referred to NASA personnel. The SP shall also maintain the confidentiality of proprietary, personal, and sensitive information in accordance with NASA policy and all relevant and current laws and regulations. The contact center function shall include the capability to track customer inquiries from initial inquiry to final resolution. The contact center shall maintain a history of all requests from customers for assistance, including resolution. Additionally, the SP shall provide a mechanism to record and track off-hour customer inquires.

3.5.2 Document Imaging and Electronic Data Management

The SP shall provide document imaging and electronic data management for NSSC records related to activities identified in PWS paragraphs 3.1 through 3.4. The SP shall provide effective, efficient, and adaptive document imaging and electronic data management technology to transfer current, NSSC generated, and NSSC processed documentation to an electronic environment for viewing, storage, retrieval, and enable distribution via online sources, facsimile, and email. The SP shall provide for off-site storage and retention of physical records.

3.6 NASA AND FEDERAL GOVERNMENT IT INITIATIVES (MOVED FROM 3.4.5)

The following initiatives, including, but not limited to, E-Government initiatives and NASA IT initiatives, are ongoing or forthcoming and may require SP technical support. The design, development and implementation of these initiatives are within the scope, but are not included in the workload of this PWS.

3.6.1 E-Government Support

The SP may be requested to track and provide impact assessments for NASA's implementation of Agency-wide and Federal Government IT initiatives that will impact the services provided by the NSSC. As directed, the SP shall support project management, cost estimation, scheduling, implementation recommendations, and plans to ensure the NSSC's successful migration to these Agency/Government-wide IT initiatives. In the future NASA may direct the SP to support the development and implementation of E-Government.

3.6.2 Enterprise Architecture (EA)

The SP may be requested to support the implementation of NASA's EA as part of the NSSC's Agency services, as well as the internal NSSC service environment architecture. This may include supporting (with further documentation and development) the "as is" and "to be" architecture as well as the "transition" phase of the implementation. As directed, the SP shall provide support in analyzing and developing a horizontal, data-driven model that captures NASA's business requirements and develops a component-based service oriented architecture for the provisioning of Agency services. The SP may be directed to recommend and support in the implementation of data hubs, middleware, web services, Extensible Markup Language (XML), and other EA integration tools. In addition, the SP may be directed to support the NSSC in achieving the strategic objectives and performance measures in the NASA CIO Information Resource Management Strategic Plan, IIIP and related directives which complement NASA's EA efforts. NASA may direct SP support for the development and implementation of Enterprise Architecture.



NSSC CONTRACT NNX05AA01C

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3.6.3 Support of NASA IT Initiatives

NASA may request SP support for the implementation of current or future Agency-wide IT initiatives. Current Agency-wide IT initiatives include:

- NASA Integrated Security Environment
 - NASA Account Management Systems (NAMS)
 - NASA Cyber Identity Management System (CIMS, i.e., directory services)
 - Identity Management System (IDMS) including smart cards
- Internet Protocol (IP) Address Management
- Network Security Perimeter (NSP)
- Extensible Markup Language (XML)
- Wide Area Network (WAN) Replacement

3.6.4 Integrated Asset Management Implementation Support

NASA may request SP support for the implementation of the Integrated Asset Management SAP module at the NSSC Site.